RETAIL ENERGY CODE

This document is classified as **WHITE**.
Information is for public, unrestricted dissemination and publication.

REFERENCE	RECCP_23_1003_07_01
STATUS	FOR DECISION

R0121 - SDEP REVIEW IMPROVEMENTS (1) - PROCESS TYPES AND ESCALATIONS

BY BRADLEY MERCER

1 PURPOSE

This paper provides the REC Change Panel with an overview of the documents provided to it with respect to R0121 – *SDEP Review Improvements (1) - Process Types and escalations*. It clarifies the determinations required to be made during the meeting by the REC Change Panel Members.

2 BACKGROUND

Following a comprehensive review of the Secure Data Exchange Portal (SDEP) system, the Code Manager has identified new Process Types for specific queries and changes to how escalation messages are managed to allow users to better identify appropriate workflows and to handle escalations more efficiently.

The following documents have been provided to the REC Change Panel for its consideration at the meeting scheduled for 03 October 2023:

- Change Proposal Plan v1.0;
- Initial Assessment Report v1.0

The Change Proposal Plan proposes the timetable for the Change Proposal, and further details with respect to the plan for assessment and consultation.

The Initial Assessment Report sets out the detail of the proposed changes, including identified impacts, prioritisation status and responsible committee.

The REC Change Panel is asked to consider the content of the documents provided. Members are asked to determine that the proposals set out within them are based on complete assumptions which are properly aligned with the REC Change Process.

3 COMMITTEE ACTIONS

Committee Members are invited to take the following actions:

- **REVIEW** the Change Proposal Plan and Initial Assessment Report for R0121; and
- **APPROVE** the Change Proposal Plan proposed by the Code Manager.